

LATARBELAKANG

- ★ Jabatan Pembangunan Perindustrian & Penyelidikan (DIDR) ditubuhkan pada tahun 1972 melalui Arahan Kabinet Negeri dan diletakkan di bawah bidang kuasa Kementerian Perdagangan & Perindustrian (MTI). DIDR bertanggungjawab untuk mempromosi dan menyelaraskan pembangunan perindustrian di Sabah.

VISI DIDR

- ★ Menjadi agensi peneraju dalam menggalakkan pembangunan sektor perindustrian di Negeri Sabah.

MISI DIDR

- ★ Menggalakkan pembangunan sektor perindustrian menerusi pembangunan industri kecil dan sederhana, promosi pelaburan, kajian dan khidmat industri.

OBJEKTIF DIDR

- ★ Membantu memajukan Negeri Sabah menerusi pembangunan sektor perindustrian.

FUNGSI UTAMA BKI

- ◆ Memproses permohonan lesen dan kelulusan untuk mendirikan projek perkilangan di Sabah; dan
- ◆ Membantu menyelesaikan masalah pelaksanaan projek-projek pelaburan.

PIAGAM PELANGGAN BKI

Kami komited untuk menyediakan perkhidmatan yang mesra dan cekap kepada pelanggan seperti berikut:-

- ◆ Memproses permohonan-permohonan Kelulusan Kerajaan Negeri (SGA) dan Lesen Pengilang Persekutuan (FML) yang lengkap dalam tempoh empat (4) minggu (20 hari bekerja); dan
- ◆ Membekal maklumat berkaitan projek-projek perkilangan yang telah diluluskan dalam tempoh tiga (3) hari bekerja.

OBJEKTIF KUALITI BKI

- ▶ Memproses permohonan Kelulusan Kerajaan Negeri (SGA) dan Lesen Pengilang Persekutuan (FML) yang lengkap dalam tempoh 4 minggu (20 hari bekerja); dan
- ▶ Melaksanakan khidmat hands-holding kepada sekurang-kurangnya 70% syarikat yang dikenalpasti setiap tahun.



BAHAGIAN KHIDMAT INDUSTRI (BKI) JABATAN PEMBANGUNAN PERINDUSTRIAN & PENYELIDIKAN (DIDR)

OBJEKTIF BKI

- Untuk memastikan pembangunan perindustrian secara teratur dan memberi khidmat 'hands-holding' kepada pelabur selaras dengan matlamat dan polisi Kerajaan Negeri.

PERKHIDMATAN YANG DISEDIAKAN

- Memproses permohonan untuk **Kelulusan Kerajaan Negeri (SGA)** bagi syarikat perkilangan yang mempunyai nilai saham dipegang kurang daripada RM2.5 juta dan jumlah pekerja kurang daripada 75 orang (SGA ONLINE - <http://www.sga.sabah.gov.my>);
- Memproses permohonan **Lesen Pengilang Persekutuan (FML)** untuk sokongan Kerajaan Negeri bagi syarikat perkilangan yang mempunyai nilai saham dipegang RM2.5 juta dan ke atas atau mempunyai pekerja 75 orang atau lebih;
- Pendaftaran kilang-kilang sedang beroperasi melalui **Factory In Operation Online Registration (FIOR) System** - <http://www.fior.sabah.gov.my/>;
- Membekal **maklumat perkilangan** Negeri Sabah; dan
- Memberi **khidmat industri** kepada syarikat perkilangan yang baru dan sedia ada.

Jabatan Pembangunan Perindustrian & Penyelidikan (DIDR)
Tingkat 7 & 8, Blok C, Wisma Tun Fuad Stephens, 88300 Kota Kinabalu, Sabah
Laman Web/URL: <http://www.didr.sabah.gov.my>, Faks: +6088-257814

Benedick Bisoni	Ketua Penolong Pengarah	Tel: +6088-217742	E-mel: Benedick.Bisoni@sabah.gov.my
Mary Boniface	Penolong Pengarah Kanan	Tel: +6088-215820	E-mel: Mary.Boniface@sabah.gov.my
Juinah Lipat	Pen. Pegawai Ehwal Ekonomi	Tel: +6088-240732	E-mel: Juinah.Lipat@sabah.gov.my
Richard Gurahid	Pelukis Pelan	Tel: +6088-240732	E-mel: Richard.Gurahid@sabah.gov.my
Faralina Fitree Makbull	Pembantu Setiausaha Pejabat	Tel: +6088-217742	E-mel: Faralina.Makbull@sabah.gov.my

BACKGROUND

- ★ The Department of Industrial Development & Research (DIDR) was formed in 1972 by a State Cabinet directive and placed under the jurisdiction of the Ministry of Trade & Industry (MTI). DIDR is entrusted with the responsibility of promoting and coordinating industrial development in Sabah.

DIDR VISION

- ★ To be the lead agency in promoting development of the industrial sector in Sabah.

DIDR MISSION

- ★ Promoting development of the state's industrial sector through development of small and medium industries, investment promotion, research and industry services.

DIDR OBJECTIVE

- ★ Assisting to develop Sabah through development of the industrial sector.

BKI MAIN FUNCTIONS

- ◆ To process applications for licenses and approvals to set up manufacturing projects in Sabah; and
- ◆ To assist resolve implementation problems of investment projects.

BKI CLIENT'S CHARTER

We are committed to provide customers with friendly and efficient services as follows:-

- ◆ To process completed applications for State Government Approval (SGA) and Federal Manufacturing License (FML) within four (4) weeks (20 working days); and
- ◆ To provide information related to approved manufacturing projects within three (3) working days.

BKI QUALITY OBJECTIVE

- ▶ To process completed applications for State Government Approval (SGA) and Federal Manufacturing License (FML) within four (4) weeks (20 working days); and
- ▶ To provide hands-holding services to at least 70% of identified manufacturing companies annually.



INDUSTRY SERVICES DIVISION (BKI) DEPARTMENT OF INDUSTRIAL DEVELOPMENT & RESEARCH (DIDR)

BKI OBJECTIVE

- To ensure orderly industrial development and provide hands-holding services to investors in accordance with the goals and policies of the State Government.

SERVICES PROVIDED

- Process and issue **State Government Approvals (SGA)** for manufacturing companies with shareholders funds of **less than RM2.5 million and with total employment of less than 75 workers** (SGA ONLINE - <http://www.sga.sabah.gov.my>);
- Process applications for **Federal Manufacturing License (FML)** for manufacturing companies with shareholders funds of RM2.5 million and above or employment of 75 workers and above for State Government recommendation;
- Registration of factories in operation through **Factory In Operation Online Registration (FIOR) System** – <http://www.fior.sabah.gov.my/>;
- Provide **manufacturing information** on Sabah; and
- Provide **industry services** to new and existing manufacturing companies.

Department of Industrial Development & Research (DIDR)
7th. & 8th. Floor, Block C, Wisma Tun Fuad Stephens, 88300 Kota Kinabalu, Sabah
Website/URL: <http://www.didr.sabah.gov.my>, Fax: +6088-257814

Benedick Bisoni	Principal Assistant Director	Tel: +6088-217742 E-mail: Benedick.Bisoni@sabah.gov.my
Mary Boniface	Senior Assistant Director	Tel: +6088-215820 E-mail: Mary.Boniface@sabah.gov.my
Juinah Lipat	Asst. Economics Affairs Officer	Tel: +6088-240732 E-mail: Juinah.Lipat@sabah.gov.my
Richard Gurahid	Draftsman	Tel: +6088-240732 E-mail: Richard.Gurahid@sabah.gov.my
Faralina Fitree Makbull	Assistant Secretary	Tel: +6088-225443 E-mail: Faralina.Makbull@sabah.gov.my