

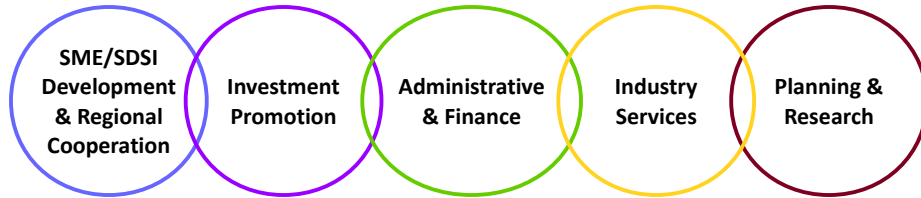
## Background

The Department of Industrial Development and Research (DIDR) was formed in 1977 by a State Cabinet directive and placed under the jurisdiction of the Ministry of Trade & Industry (MTI). DIDR is entrusted with the responsibility of promoting and coordinating industrial development in Sabah.

## Functions

Promote foreign & domestic investment in Sabah, especially in the manufacturing sector	Undertake research/studies on the economy of Sabah, mainly on the manufacturing sector	Process manufacturing license and approval to set up manufacturing projects in Sabah	Assist in solving problems faced in the implementation of investment projects	Carry out activities to enhance the capability of small & medium enterprises (SMEs)
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## Organization Structure: Division



## Client's Charter

We are committed to providing customers with friendly and efficient services as follows:

1. To process completed applications for State Government Approvals (SGA) and Federal Manufacturing License (FML) within four (4) weeks (20 working days);
2. To provide information related to approved manufacturing projects within three (3) working days;
3. To organize two (2) investment seminars annually;
4. To promote Sabah-made products through five (5) exhibitions annually;
5. To provide the Sabah Business Situation Index twice annually;
6. To organize four (4) food technology courses for entrepreneurs annually;
7. To process bills for payment within five (5) working days for submission to the State Treasury Department.

## Quality Policy

DIDR is continuously committed to delivering quality industrial-development-related services based on MS ISO 9001:2015 to fulfill her customers' needs. DIDR shall implement quality improvement measures in order to increase the effectiveness of the department's Quality Management System.

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## DEPARTMENT OF INDUSTRIAL DEVELOPMENT & RESEARCH SABAH, MALAYSIA

### Vision

To be the lead agency in promoting development of the industrial sector in Sabah.

### Mission

Promoting development of the state's industrial sector through development of small & medium industries, investment promotion, research & industry services.

### Objective

Assisting to develop Sabah through development of the industrial sector.

## Management E-mail

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## Contact Information

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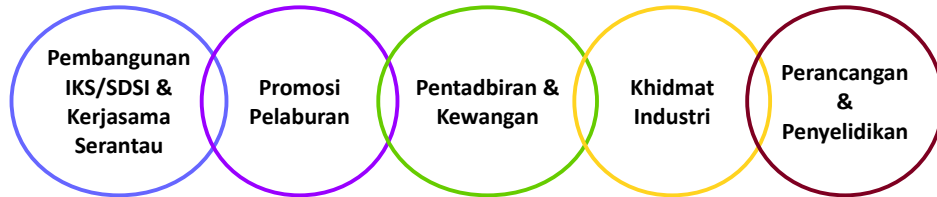
## Latarbelakang

Jabatan Pembangunan Perindustrian & Penyelidikan (JPPP) ditubuhkan pada tahun 1977 melalui Arahan Kabinet Negeri dan diletakkan di bawah bidang kuasa Kementerian Perdagangan & Perindustrian (KPP). JPPP bertanggungjawab untuk mempromosi dan menyelaras pembangunan perindustrian di Sabah.

## Fungsi

Mempromosikan pelaburan asing dan domestik di Negeri Sabah, terutama dalam sektor perkilangan	Menjalankan penyelidikan/kajian ke atas ekonomi Negeri Sabah, khususnya terhadap sektor perkilangan	Memproses permohonan lesen dan kelulusan untuk mendirikan projek perkilangan di Sabah	Membantu menyelesaikan masalah pelaksanaan projek-projek pelaburan	Menjalankan aktiviti bagi meningkatkan keupayaan perusahaan kecil & sederhana (PKS)
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## Struktur Organisasi: Bahagian



## Piagam Pelanggan

Kami komited untuk menyediakan perkhidmatan yang mesra dan cekap kepada pelanggan seperti berikut:

1. Memproses permohonan-permohonan Kelulusan Kerajaan Negeri (SGA) dan Lesen Pengilang Persekutuan (FML) yang lengkap dalam tempoh empat (4) minggu (20 hari bekerja);
2. Membekal maklumat berkaitan projek-projek perkilangan yang telah diluluskan dalam tempoh tiga (3) hari bekerja;
3. Menganjur seminar pelaburan dua (2) kali setahun;
4. Mempromosi barangan buatan Sabah melalui pameran lima (5) kali setahun;
5. Menyediakan Indeks Situasi Bisnes Sabah sebanyak dua (2) kali setahun;
6. Menganjur empat (4) kursus teknologi pemrosesan makanan untuk usahawan setahun; dan
7. Memproses bil yang diterima dengan lengkap dalam tempoh lima (5) hari bekerja untuk dikemukakan ke Jabatan Bendahari Negeri Sabah.

## Dasar Kualiti

JPPP sentiasa komited dalam penyampaian perkhidmatan pembangunan perindustrian yang berkualiti bagi memenuhi keperluan pelanggan berasaskan MS ISO 9001:2015 secara berterusan. JPPP akan melaksanakan penambahbaikan bagi meningkatkan keberkesanan Sistem Pengurusan Kualiti.

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## JABATAN PEMBANGUNAN PERINDUSTRIAN & PENYELIDIKAN SABAH, MALAYSIA

### Visi

Menjadi agensi peneraju dalam menggalakkan pembangunan sektor perindustrian di Negeri Sabah.

### Misi

Menggalakkan pembangunan sektor perindustrian menerusi pembangunan industri kecil dan sederhana, promosi pelaburan, kajian dan khidmat industri.

### Objektif

Membantu memajukan Negeri Sabah menerusi pembangunan sektor perindustrian.

## E-mel Pengurusan

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